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As the representative body for the institutionally backed, purpose-built rental living sector, members and wider stakeholder groups asked the Association for Rental Living (ARL) - formerly UKAA - in late 2022 to develop a Code of Practice to which all BTR operates.

Following extensive engagement and consultation with ARL members and stakeholders across the

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1. Deliver quality BTR homes by aligning with recognised standards of design & pursuing liveability and amenity.
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 3. Design building management & maintenance programmes to improve asset
 4. Reduce operational and embodied carbon in design and material selection.
 - Minimise any negative impact on biodiversity and natural resources and seek any positive gains.
 - Set equivalent environmental expectations through supply chains..
- Highlight the ambition of BTR to raise the bar across the rented sector to deliver quality, well-being focused schemes.
 - Awareness of the respected Future Home Standard as a minimum benchmark for lowering carbon emissions in use.

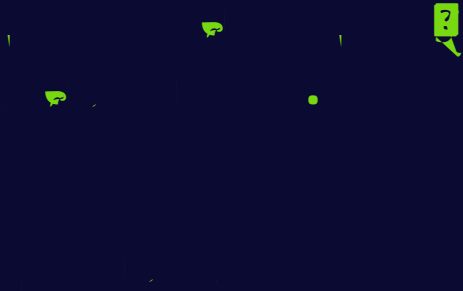
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1. Minimise the use of natural resources, and circular economy principles.
 2. Adopt a Net Zero target by 2050 (if not earlier), underpinned by a clear pathway to net zero.
 3. Measure, monitor, manage and benchmark energy, waste and natural resource use performance.
 4. Educate, advocate and incentivise all key stakeholders about their responsibilities with respect to the climate crisis.
 - Achieve institutional quality sustainability/ environmental standards.
- Proactive awareness of new and emerging regulatory and policy requirements at local and national levels.
 - To provide clarity to suppliers and contractors on their responsibilities.
 - Promote positive engagement with customers on the topic.

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1. Develop homes and foster vibrant scheme communities which encourage connection and generate a sense of belonging.
 2. Curate targeted customer engagement programmes aimed to enhance lifestyles
 3. Engage with the local community to ensure places are contextually relevant for the long term, meeting underserved local needs as far as possible and respecting
 4. Prioritise meaningful economic and social opportunities that support local businesses, organisations and communities.
- and communities.

- Distinguish Code signatories from providers who may negotiate down local
- Enhance health, happiness and wellbeing

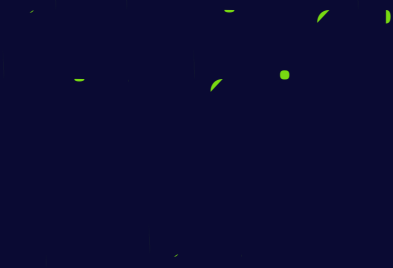
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- 1.** Ensure robust governance structures are in place to ensure accountability and Board level.
- 2.** Adopt integrated systems for risk management, performance assessment, communication, leadership, employee competency curriculum and
- 3.** Adhere to best practice standards for employee relations including reward (at least equivalent to) real living wage with personalised sector training programmes and career paths.
- 4.** Build a corporate culture which promotes wellbeing, workplace diversity, equity and inclusion and empowers innovation with regular employee surveys to turn
 - Promote transparency and integrity.
 - Align with best practice standards regarding employees, suppliers, and customers.
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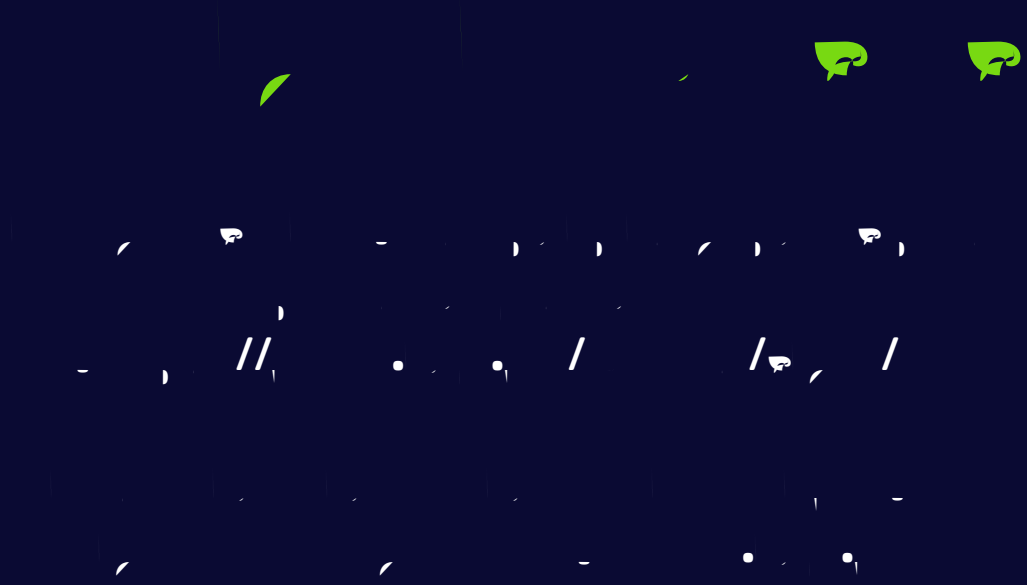
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1. Encourage all parties to mutually support one another in pursuit of the + 0y " é y
2. Embed Code expectations within their organisations and across all stakeholders.
3. Advertise the kitemark on published material.

- Encourage all parties to mutually support one another in pursuit of the + 0y " é y
- Aim to achieve consistency and predictability across the BTR sector.

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